

Guidelines for Posting in the Service Center Discussion Forum

To all Participants:

This forum has been established to promote a the exchange of information relevant to service of TIC products amongst the TIC Field Service and its authorized Service Centers.

We strongly feel that this free exchange of information will assist you in supporting our customers and will enable us to engage in continual improvement of our services. That being said, there are some fundamental guidelines that we require you to follow while using this resource.

Information Exchange:

The purpose of this forum is to address general issues with respect to TIC products.

You agree to use the forum only to post, send and receive messages and material that are proper and related to TIC products and Service Center issues.

All postings should have a descriptive subject line for ease of identification. Before posting a problem you are experiencing, or a question you have encountered, first search the forum for related postings which may help you further.

This is a moderated forum and the forum administrator has the right to modify or delete any inappropriate content without prior notification to you.

Do not identify specific customers or use customer names in your postings. Specific customer questions should be directed to the appropriate product manager and/or other TIC management offline. If a customer specific support issue is presented to this forum, the site administrator will delete it.

Inappropriate Forum Content

You may not:

- Use the forum to defame, abuse, harass, stalk, threaten or otherwise violate the legal rights of another.
- Publish post, upload, distribute or disseminate any inappropriate, profane, defamatory, obscene, indecent or unlawful topic, name, material or information or violate any applicable laws or regulations.
- Re-post a message that was previously deleted or censored by the forum administrator
- Upload or otherwise make available files that contain images, photographs, software or other material protected by intellectual property laws, including, by way of example, and not as limitation, copyright or trademark laws.

- Use any material made available through the forum in any manner that infringes any copyright, trademark, patent, trade secret, or other proprietary right of TIC or any other party.
- Upload files that contain viruses, Trojan horses, corrupted files or any other similar software or programs that may damage the operation of the TIC server system or other user computers.

Inappropriate and abusive behavior of any kind will not be tolerated and may result in an instant ban with the accounts involved, with or without notification. If you experience abusive behavior from a forum participant, please notify the moderator so appropriate action can be taken.

Moderator Contact Information:

The forum moderator can be contacted at webmaster@tic.toshiba.com