

# FIELD SERVICE STARTUP SERVICES

## HELP PREVENT FUTURE DOWNTIME WITH OUR STARTUP EXPERTS

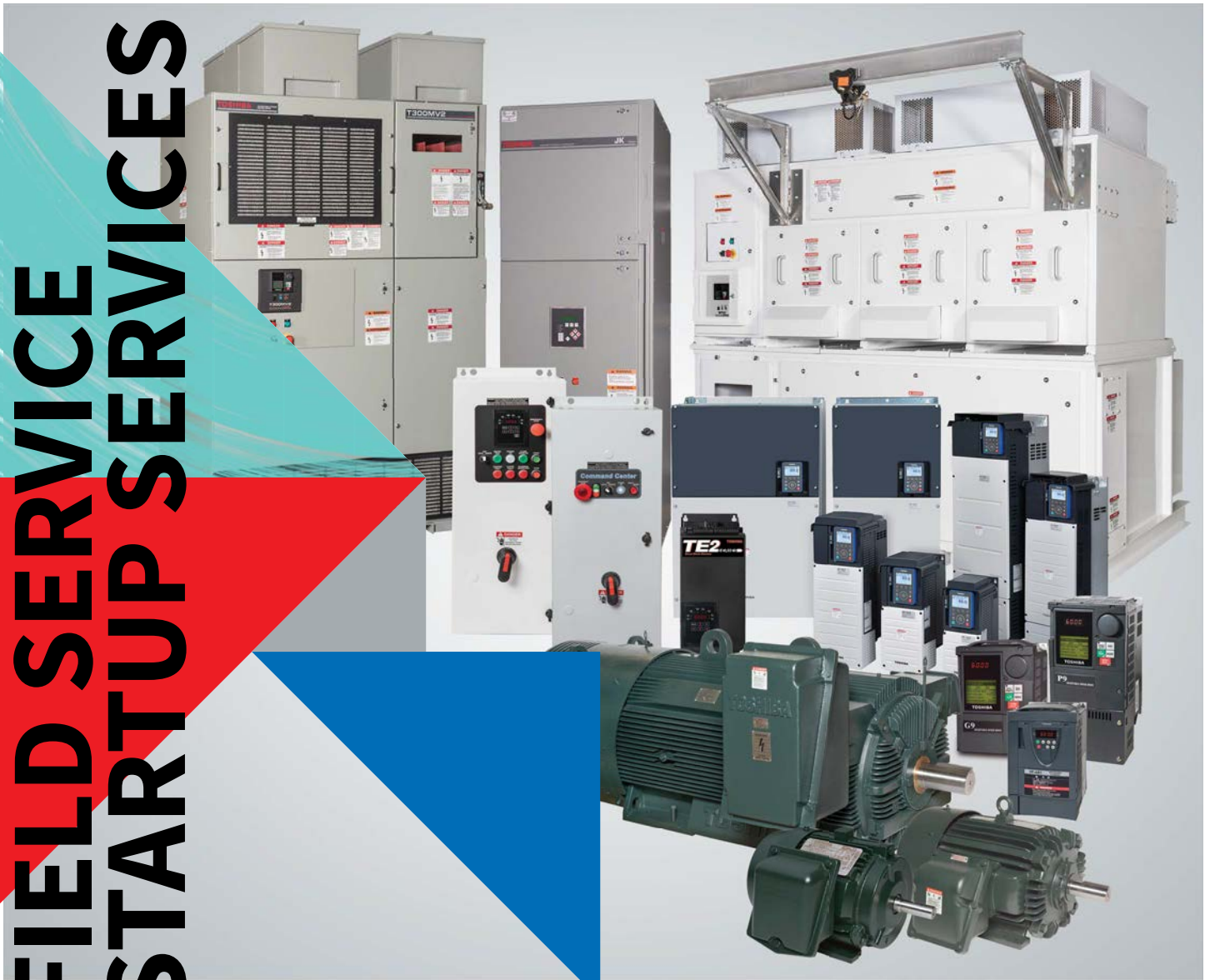
### MOTOR, ASD & PAC STARTUP SERVICES

Toshiba prides itself on its innovative motor and adjustable speed drive product lines. When customers choose to purchase Toshiba motors and drives, equipment can be optimized for their specific applications with comprehensive startup services from Toshiba International Corporation (TIC). They can trust that equipment will be commissioned to factory specifications, ultimately helping to reduce unscheduled downtime and to increase the lifespan of equipment.

# TOSHIBA

TOSHIBA INTERNATIONAL CORPORATION

- TIC's experienced field service personnel specialize in Toshiba motors and drives. Utilizing TIC field service personnel is essential to maintaining the integrity of the factory warranty.
- TIC field service personnel are trained on Toshiba products, and help to ensure their proper installation and operation. Lack of training and product knowledge can otherwise lead to operating failures and decrease product reliability.
- Overall lifecycle costs may be decreased by using TIC field service personnel since potential problems can be identified during startup, helping to reduce failures that may occur after the standard warranty period.
- On-site assistance is available during the startup phase. By having TIC field service personnel present during commissioning, TIC is able to provide immediate advice and support.



# FULL RANGE OF FIELD SERVICES

- **Field service support for Toshiba motors, drives, and switchgear:**
  - Installation & startup
  - Troubleshooting & repair
  - Preventive maintenance
  - All low & medium voltage product lines
- **Full-time field service personnel and technicians staffed in our repair facilities:**
  - Houston, Texas, USA
  - Edmonton, Alberta, Canada
- **Additional support through TIC's Service Center Network**
- **Services available to customers worldwide via a 24/7 emergency line**
- **Available customized application and field service training:**
  - Houston & Edmonton training facilities
  - On-site for in-house personnel
  - Virtual classroom webinars



## TO LEARN MORE

For more information or to schedule Startup Services, please contact:

(855) 803-7092 or [TIC-ASD-SVC@toshiba.com](mailto:TIC-ASD-SVC@toshiba.com)



**TOSHIBA MOTORS & DRIVES**

Adjustable Speed Drives • Motors • Motor Controls

[www.toshiba.com/tic](http://www.toshiba.com/tic)

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